

Costello Tours, LLC Booking Conditions and Release of Liability Waiver

Mandatory Insurance Requirements

We require all participants to take out adequate travel insurance coverage to protect themselves against cancellation due to illness prior to or during travel. In the event of a traveler becoming ill during a tour, all hospital and medical expenses are the traveler's responsibility and they shall not be entitled to any refund, either total or partial, of money paid. **YOU MUST HAVE TRAVEL INSURANCE WITH A MINIMUM MEDICAL, EVACUATION AND REPATRIATION COVERAGE OF US\$200,000** covering all applicable dates of travel with Costello Tours, LLC. This insurance must cover personal injury and emergency medical expenses. You are strongly recommended to extend your coverage to include cancellation, curtailment, and all other expenses that may arise as a result of loss, damage, injury, delay or inconvenience while traveling. You acknowledge that insurance coverage is not included in the cost of any tour offered by the Costello Tours, LLC and you are required to obtain separate coverage at an additional cost. It is your responsibility to ensure that you have sufficient coverage and comply with the terms of the applicable insurance plans.

Force Majeure

Costello Tours, LLC shall not be liable for any claims, losses, damages, costs, expenses, delays or loss of enjoyment, of any nature or kind whatsoever, resulting from events beyond our or a supplier's reasonable control, including but not limited to acts of God, strikes, lockouts or other labor disputes or disruptions, wars, blockades, insurrections, riots, earthquakes, weather conditions, floods or acts or restraints imposed by government authorities.

Passports/Visas

A passport valid for six months beyond the date of travel is required for entry into all countries. Visas may be required for certain countries; please inquire for details. If you are not traveling on an American or Canadian passport, it is imperative that you also check visa requirements for all of the destinations you will be traveling to or transiting through.

Operator's Responsibility

Costello Tours, LLC and/or its agents, act only as agents for the client in all matters pertaining to travel. They assume no responsibility or liability in connection with the service of any train, bus, vessel, carriage, aircraft, motor or other conveyances which may be used, either wholly or in part, in the performance of its duty to the passenger; neither will it be responsible for any act, error, or omission, or any injury, loss, accident, delay or irregularity which may be occasioned by reason of any defect in any vehicle or through the neglect or default of any company or person engaged in conveying the passenger; or for any hotel proprietor, or hotel service, or for any other person engaged in carrying out the purpose for which tickets or coupons are issued. In the event that it becomes necessary or advisable for the comfort or well-being of the passengers, or for any reason whatsoever, to alter the itinerary or arrangements, such alterations may be made without penalty to the operators. Additional expenses, if any, shall be borne by the passengers, conversely refund will be made to the passengers. The Airlines concerned are not to be held responsible for any act, omission, or event, during the time passengers are not on board their planes or conveyance. The passage contract in use by the Airlines concerned, when issued, shall constitute the sole contract between the Airlines and the purchaser of these tours and/or passengers. The right is reserved to withdraw any or all tours should conditions warrant, and also to decline to accept or retain any passengers as members of the tours. Costello Tours, LLC or its agent can assume no responsibility for lost tickets.

Consent to Medical Treatment

I authorize Costello Tours, LLC to provide me with customary medical assistance, transportation, and emergency medical services as the result of injury or health condition. This consent does not impose a duty upon Costello Tours, LLC to provide such assistance, transportation, or services. I have the right to refuse medical assistance and understand Costello Tours, LLC will provide assistance if I am incapacitated.

Cancellation by the Participant

We cannot offer a refund if you are unable to travel because of health issues, work or family commitments, financial hardship, or any other reason.

Special Requirements

Any special requirements must be disclosed to the Costello Tours, LLC at the time of booking. Costello Tours, LLC will use reasonable efforts to accommodate special requirements or requests but this is not always possible given the

nature of the destinations visited and availability of options outside a planned itinerary. Certain activities may be inaccessible to you if your mobility is limited in any way. All food allergies and dietary restrictions must be disclosed at the time of booking but Costello Tours, LLC cannot guarantee that dietary needs or restrictions can be accommodated. Any special requests or requirements do not form part of these Terms or the contract between you and the Costello Tours, LLC and Costello Tours, LLC is not liable for any failure to accommodate or fulfill such requests.

Age Requirements

Anyone under the age of 18 on the date of first travel is considered to be a minor. Minors must always be accompanied by an adult. One adult may accompany up to two minors. If the consent of a parent, guardian or any other person is required by applicable law for any minor to travel, the accompanying adult is responsible for securing all consents, documentation and ensuring that they and the minor(s) meet all legal requirements to travel, to enter into and depart from applicable countries and regions. Costello Tours, LLC will not be responsible for any fees, damages, or losses incurred as a result of any failure to secure necessary consents, permits, and approvals. Each adult on a booking with a minor or minor(s) is jointly and severally responsible for the behavior, wellbeing, supervision and monitoring of such minor(s), and jointly and severally accepts these Terms for and on behalf of any minor(s) on their booking, including all assumptions of risk and limitations of liability. Costello Tours, LLC does not provide care services for minors and expressly disclaims any responsibility for chaperoning or controlling any minor(s).

Voluntary Participation

I understand and confirm that my participation in a Costello Tours, LLC tour is voluntary. I am in good health and suffer from no physical or mental condition that would make me susceptible to injury or disability while participating in the tour.

Understanding Risks

I am aware of the risks, dangers and hazards involved in my participation in a Stroll walking tour. I understand that the Costello Tours, LLC tours take place in public venues under conditions largely beyond the control of Costello Tours, LLC and its tour leaders. Potential risks may include, but are not limited to, uneven walking surfaces, raised path edges, wet or slippery ground, steps, curbs, low lighting, narrow walkways, traffic movement, road crossings, diversions due to construction or exposure to weather conditions.

Assuming Risks

I assume all risks involved in participation in a tour provided by Costello Tours, LLC. I accept personal responsibility for any liability, injury, loss, or damage in any way connected with my participation in a Costello Tours, LLC tour.

Release of Liability

I release, waive, discharge and covenant not to sue Costello Tours, LLC, its principals, affiliated entities, subsidiaries, present and former employees, owners, officers, members, managers, partners, contractors, insurers, and directors (collectively "Released Entities") from any and all claims, actions, damages, liabilities, losses, costs, and expenses for death, injury, loss or damage of property, in any way arising out of my participation in a Costello Tours, LLC tour, including, without limitation, any and all claims resulting from the negligence of the Released Entities.

Indemnity Agreement

I indemnify and hold harmless the Released Entities from any loss, liability, damage or cost that they may incur for losses and damages which may be brought against me or against any of them by anyone claiming to be injured (including death) or whose property is damaged as a result of my actions arising from or during a Costello Tours, LLC tour.

Promotion Release

I agree to grant to Costello Tours, LLC a royalty-free license to use my photographic, video, or digital likeness, in whole or in part, taken during a tour, solely for promotional, educational, and/or Costello Tours, LLC purposes.